



AIR ACADEMY IRELAND  
A V I A T I O N   S C H O O L

# FLIGHT ATTENDANT ENGLISH



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### COURSE DURATION

This is an online course with 2 live lessons of 45min/1h being in total a 45hrs course.

We do offer this course in-person subjected to availability and class.



### STUDENT PROFILE

This course is designed for people who wish to become flight attendants or are already flight attendants but would like to refresh and improve their communication skills in English. Student need a B1 or higher level of English.



## METHODOLOGY



The course mainly focuses on speaking, listening and vocabulary, and so there is a focus on classroom interaction and communication between the teacher and the students and between the students themselves. Listening material is used to provide active listening practice and to introduce and reinforce targeted vocabulary and phrases. Special attention is given to developing good pronunciation. Role plays and dialogue building are features of classroom activities so that students can become familiar with and practice scenarios that are regular features of a flight attendant's job. These activities also help to develop speaking and listening skills, active vocabulary usage and pronunciation.

## ASSESSMENT



At the end of each week there is a written vocabulary test, an assessed role play or a report to write. The final assessment takes the form of an assessed simulation that takes place in a cabin crew simulator. Students who successfully complete the course will receive a certificate from Air Academy Ireland.



## COURSE AIMS

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- Have an active knowledge of all key individual vocabulary and fixed collocations pertinent to the job of a flight attendant
- Understand with ease standard and anticipated language that a flight attendant encounters on a regular basis, both face-to-face and via radio communication
- Understand less common language when encountered both face-to-face and via radio communication to a degree where there is no confusion or misunderstanding of key information
- Be able to communicate standard and anticipated language that a flight attendant encounters on a regular basis with confidence and intelligibility on the listener's part, both face-to-face and via radio communication
- Be able to communicate effectively, both face-to-face and via radio communication, in less regular or anticipated situations so that both agents can avoid confusion or misunderstanding
- Produce clear and intelligible standard pronunciation
- Write short, simple texts that are grammatically correct and make use of accurate spelling



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